

Good Things Come To Those Who Lax.

M E N U

● Our Story

Lax. is a modern self-care oasis that offers treatments that are made to suit the modern women and thoughtfully crafted to cater specifically to the female experience. In a world where the pace is relentless and demands seem endless, Lax. steps in as a soothing oasis, offering an array of tailored treatments and experiences that are designed to meet the quintessential every woman's needs and desires.



Lax. Retreat
2-17, Level 2, The Linc KL
10am - 8pm

With unique services that continue to set new standards by modernising beauty rituals that you know and love, Lax. is a safe haven for women to experience a personalised, holistic journey that allows you to transform into a refreshed and revitalised version of yourself — where every detail is thoughtfully designed for comfort and care.

Our stunning women-only beauty & wellness establishment offers a myriad of premium beauty services, ranging from nails, facials, hair removal and body treatments, all in one place. Inviting you to merge the best of both worlds for an experience like no-where else: the tranquillity of the space and the instant after-effect of complete relaxation. A reminder that self-care is not a luxury but a necessity. We are here to elevate your self-care journey.



Lax. Retreat
Lot 11-1F, KLGCC Mall
10:15am - 9pm

● Best of Lax.

Curated Treatments

Our signature selection of best-performing treatments, thoughtfully curated for an elevated self-care experience. These are the services that deliver visible results and feel-good vibes, every time.

The Glow & Go

The Signature Pedicure

*Classic/Breathable (Polish) OR
Buff & Shine/Bare (No Polish)*

Advanced Callus Treatment

Powered by Footlogix™

30mins Seated Massage

The Peak (Upper Body Focus)

DURATION
2HRS

RM 239

NORMAL PRICE
~~RM280~~

The Comfort Ritual

The Signature Mani-Pedi Combo

*Classic/Breathable (Polish) OR
Buff & Shine/Bare (No Polish)*

60mins Seated Massage

*The Peak (Upper Body Focus) OR
The Base (Lower Body Focus) OR
The Best of Both (Upper & Lower Body Focus)*

DURATION
2HRS

RM 289

NORMAL PRICE
~~RM355~~

The Restore Ritual

The Signature Mani-Pedi Combo

*Classic/Breathable (Polish) OR
Buff & Shine/Bare (No Polish)*

**add RM40 per set for gel (additional 30mins)*

60mins Table Massage

The Lax Signature / The Skin Deep / The Mama Glow

DURATION
2HRS

RM 349

NORMAL PRICE
~~RM395~~

The Great Reset

The Signature Manicure OR Pedicure

*Classic/Breathable (Polish) OR
Buff & Shine/Bare (No Polish)*

**add RM40 per set for gel (additional 30mins)*

60mins Facial

The Radiance Booster / The Ultra Relief / The Glow Within

DURATION
2HRS

RM 399

NORMAL PRICE
~~RM480~~

The Double Dose

60mins Table Massage

The Lax Signature / The Skin Deep / The Mama Glow

Herbal Heat Therapy

60mins Facial

The Radiance Booster / The Ultra Relief / The Glow Within

DURATION
2HRS

RM 499

NORMAL PRICE
~~RM625~~

The Total Treatment

The Signature Mani-Pedi Combo

*Classic/Breathable (Polish) OR
Buff & Shine/Bare (No Polish)*

**add RM40 per set for gel (additional 30mins)*

The Modern Lulur

The Malayan Ritual / The Alur Milk

**Add RM30 for The Heritage Glow (flower bath)*

DURATION
3.25HRS

RM 599

NORMAL PRICE
~~RM725~~

Manicure

The Signature

Our waterless professional **Orly Pro™** manicure treatment includes shaping, cuticle care, exfoliation, moisturising hand & arm massage, hot towel & polish application.

Naked	RM95
Classic Polish	RM110
Breathable Polish	RM110
Buff & Shine	RM110
Gel Polish	RM150
Kids (<i>below 12 years old</i>)	RM40

**FREE classic polish removal*

Pedicure

The Signature

Our waterless professional **Orly Pro™** pedicure treatment includes shaping, buffing, cuticle care, exfoliation, basic heel refining, light callus treatment, moisturising foot & leg massage, hot towel & polish application.

Naked	RM105
Classic Polish	RM120
Breathable Polish	RM120
Buff & Shine	RM120
Gel Polish	RM160
Kids (<i>below 12 years old</i>)	RM50

**FREE classic polish removal*

Mix & Match

Make it a combo & change things up with our signature waterless mani-pedis.

Naked Combo	RM175	Breathable Combo	RM200	Gel Combo	RM270
Manicure + Pedicure		Manicure + Pedicure		Manicure + Pedicure	
Classic Combo	RM200	Buff & Shine Combo	RM200	Gel Mix Combo	RM230
Manicure + Pedicure		Manicure + Pedicure		Gel Manicure + Any Other Pedicure	

Add Ons

Manicure Custom Nail Art

Choose your own nail designs and customise your own colour palette.

Abstract Nail Art	RM40
Advanced Nail Art	RM40 per nail

Gel Extension

Get a fresh set of nails with the option of gel nail extensions and feel like a brand new person.

Full Set	RM200
Single Nail	RM25
Extension Removal	RM60

Callus Treatment

RM85

A powerful & revitalising foot treatment to hydrate, renew and remove unwanted calluses from overworked feet with extensive heel refining using **Footlogix™**.

Paraffin Wax Treatment

RM85

A deeply nourishing treatment to soften, hydrate, and rejuvenate dry, tired hands or feet. **Paraffin wax** locks in moisture, soothes aches, and restores silky smooth skin for ultimate relaxation.

Hydrating Mask

RM70

Give your hands/feet the nourishment it deserves with the Renewing Mask by **Orly Spa™** and **BANDI** Flower Vita Serum Oil to restore moisture, soften rough skin, and improve overall texture.

AHA Chemical Exfoliating Treatment

RM50

Achieve soft hands/feet with Alpha Hydroxy Acid (Lactic Acid) treatment by **Environ™** which has the exfoliating power of a physical scrub but is gentler on your skin. *Available for manicures & pedicures.*

Anti Fungal Treatment

RM8

Rejuvenate your nails to remedy infections and prevent future occurrence with an effective solution for toe & fingernail fungal infections by **Footlogix™**.

Nail Protection FX Treatment

RM30

Treat damaged nail bed with our FX treatment by **ORLY™** to create a long-lasting, protective layer for your nails.

Gel Removal

RM30

Don't peel it, leave it to the professionals.
Available for manicures & pedicures.

● Nail

Lax. Nail Specials

Henna Mani-Pedi Combo

3hrs | RM250

Embrace the beauty of tradition with a modern twist at Lax. Our **Henna Mani & Buff & Shine Pedi** offers the perfect *au naturel* nail treatment. Made with real *Inai* leaves, it's ideal for those who want a little colour but prefer a gentle, all-natural process.

- Add RM60 for Henna Pedi (additional 30mins)



Bridal Treat

3hrs | RM250

Every bride-to-be deserves the prettiest set of nails on their Big Day, this Lax.perience includes:

- Gel Manicure + Bridal Nail Art
- Extra consultation time with Senior Nail Therapist
- Access to bespoke bridal colour swatches and designs
- Complimentary Cold Beverage



● Face

Bespoke Facial

Facial treatments that are personalized and tailored for your skin's needs, using professional-grade products and advanced equipment for optimal results.

**FREE shoulder massage*

The Quickie 40mins | RM245

Need a skin pick-me-up? Give it some T.L.C with this quick fix that will have you red-carpet ready. In just 40 minutes, enjoy a thorough cleanse, gentle exfoliation, and refreshing treatments that leave your skin glowing and ready for the month ahead.

Goals: Instant Glow + Hydrating

The Lit Up 40mins | RM245

Get lit with 30-mins of Clinical-Grade LED light therapy, it's perfect for a little downtime between intense treatments. LED works by stimulating collagen production, reducing inflammation, and killing bacteria while addressing various skin concerns, such as acne, wrinkles, and redness.

Goals: Calming + Repairing

The Radiance Booster 60mins | RM350

Transform your skin with the Award-Winning "Fire & Ice Facial™" by iS Clinical that uses a combination of warming exfoliation and cooling masks to exfoliate, smooth, hydrate, and soothe the skin. This facial also includes Clinical-Grade LED light therapy and facial extraction.

Goals: Brightening + Detoxifying + Hydrating

The Ultra Relief 60mins | RM350

This no-steam facial is the perfect match for reactive skin. This treatment focuses on calming and restoring balance. This facial begins with a gentle double cleanse, followed by a gentle light chemical exfoliation, extractions, LED therapy and a soothing mask that reduces redness and irritation.

Goals: Brightening + Hydrating + Soothing

The Glow Within 60mins | RM360

Perfect for expecting mums, this facial will have you glowing in no time. Instant hydration that will plump up the skin, paired with a gentle light chemical peel and facial massage that will lift and tone the face.

Goals: Brightening + Hydrating + Repairing

The Nitty Gritty 90mins | RM425

This best-selling clarifying facial tackles acne at its root. Begin with a double cleanse and exfoliation, followed by extractions to clear clogged pores and prepare your skin for maximum absorption of treatments. High-frequency and LED therapy work to eliminate acne-causing bacteria, while a soothing mask keeps skin calm, balanced, and clear - even post-treatment.

Goals: Clarifying + Hydrating + Soothing

The Maintenance 90mins | RM465

This restorative healthy-ageing facial uses a micro-current device to tone and sculpt facial muscles. Together with LED therapy that enhances collagen production, smooths fine lines, and reduces inflammation and a peptide serum sealed with a mask to revitalise skin by helping to target signs of photo-aging and uneven skin tone.

Goals: Brightening + Hydrating + Firming

The Rescue Remedy 90mins | RM435

Soothe the skin from the outside in with the ultimate facial designed for sensitive skin. Gentle exfoliation preps your skin, followed by a hydrating mask designed to protect and repair your skin barrier. Facial massage and concentrated Asian Centella ampoule with electroporation helps to boost absorption to calm inflammation and replenishes hydration.

Goals: Repairing + Hydrating + Soothing

The Collagen Booster 90mins | RM565

This advanced Dermapen microneedling treatment coupled with PDRN (Salmon DNA) plus Hyaluronic Acid ampoule, is designed to awaken your skin's natural regeneration power. With zero down-time, this invigorating facial stimulates collagen and elastin production at a cellular level, improving skin texture, tone, and firmness to visibly refine complexion.

Goals: Refining + Hydrating + Repairing

● Face

Add Ons

Extra Extractions 10-15mins | RM50

Remove stubborn blackheads, whiteheads, and clogged pores. Perfect for congested areas that require extra attention.

Skin Booster Treatment 10mins

Asian Centella RM70

Asian Centella contains Centella Asiatica Extract, which has hydrating and antioxidant properties that help improve skin texture and overall appearance.

Gluthathione RM90

Restore and regenerate damaged skin with Gluthathione that is designed to treat Melasma and hyper-pigmentation as well as photo-aging, sun-spots and prevention of sun blemishes.

PDRN + Hyaluronic RM140

The active ingredients of PDRN and Hyaluronic Acid with regenerative properties increase skin hydration, promote skin regeneration, enhance collagen production, and improve skin texture.

Face Massage 10mins | RM40

Designed to relax facial muscles and promote extra circulation for that additional radiant glow.

Facial Numb Cream RM20

Helps reduce sensitivity to pain for those that have lower tolerance for discomfort during facialn extractions.



Eye Treatment RM100

Bid farewell to dark circles. Brighten up tired eyes and improve texture under the eyes with this brightening and hydrating treatment.

LED Light Treatment 20mins | RM100

Extra 20 mins of LED goodness using NASA-grade **Celluma™** LED Light Therapy. LED light stimulates skin cells and calms inflammation. RED light reduces the appearance of fine lines and wrinkles while BLUE light kills breakout-causing bacteria.

Microcurrent Treatment RM100

A non-invasive facelift treatment that uses a low-grade electrical current to "train" your facial muscles to appear more lifted, tightened, and firm.

Eye Firming Treatment RM150

Deeply hydrates and plumps the sensitive skin around the eyes reducing the appearance of fine lines and puffiness using microcurrent.

Neck Firming Treatment RM150

Often overlooked - the neck deserves the same amount of T.LC as the rest of your face. Reduce the appearance of fine lines and firm up the area with targeted microcurrent.

Face Mask RM30

Elevate all your Lax.perience with a nourishing face mask that will calm & soothe your skin during your treatments at The Parlour (e.g seated massages/nail treatments).





Table Massage

Targeted full-body treatments that relieve soreness and improves circulation - rejuvenating the mind, body, and soul.

The Lax. Signature

Immerse yourself in complete relaxation with this Nusantara inspired body massage, which will increase your well-being and have you experiencing the 3 Rs - relieves stress, reduces anxiety & rejuvenates the soul.

60mins | RM195

90mins | RM225

The Skin Deep

Sometimes, things can get knotty and extra attention is needed for specific areas of muscle tension. The therapeutic technique used in this deep tissue massage will help reduce muscle aches, improve mobility & increase your vitality.

60mins | RM205

90mins | RM235

The Jet Lag

Drift into deeper relaxation with our acupressure massage, where targeted pressure point techniques help soothe the nervous system, relax the body, and encourage better sleep.

75mins | RM235

The Athlete's Fav

Feeling a little sore from a workout? Enhance your fitness goals and improve recovery time with this sport massage that is designed to stretch and align your body. You'll be back on that grind in no time.

75mins | RM235

The Mama Glow

For the mummy to be, take time off your feet and indulge yourself in this prenatal massage that will aid in alleviating lower back discomfort, reduce swelling, improve circulation, and increase energy levels. Oh mama, put on your sunnies because that glow will be blindin'.

60mins | RM205

90mins | RM235

The Sculpt Contour

Who said you couldn't contour your body too - this lymphatic massage will help remove excess fluid buildup, minimise inflammation and improve skin texture, leading you to a more sculpted figure.

75mins | RM250

Seated Massage

A quick but targeted dry massage treatment that focuses on relieving soreness in specific areas of your body.

The Peak

Head, neck & shoulder massage

30mins | RM75

60mins | RM125

The Base

Legs & feet massage

30mins | RM75

60mins | RM125

The Best of Both

Why only have one when you can have both - top to bottom massage.

60mins | RM125

The Protege

A gentle, kid-friendly massage that helps little ones reset and enjoy quiet time.

10mins | RM25

● Body

The Modern Lulur

Experience our take on the traditional "lulur" as we combine the culturally rich experience with Lax.'s modern wellness practices and celebrate the combination of authenticity and innovation to bring you an unparalleled Lax.perience.

2hour 15mins

Experience the massage treatment of your choice, followed by a gentle exfoliating scrub, a nourishing body mask, hydrotherapy & a warm luxurious bath soak.



The Heritage Glow

A true classic - experience a rose-filled floral bath that soothes muscles and nerves & promotes a sense of calmness. This relaxing treatment with fresh petals is also anti-inflammatory and detoxifying to the skin.

Relaxing | RM495

Deep Tissue | RM525

The Alur Milk

A delectable exfoliating experience that incorporates a milk bath using fresh milk and refreshing bergamot making it perfect for brightening the skin. You'll be sure to have lasting smooth and supple skin post-treatment.

Relaxing | RM465

Deep Tissue | RM495



The Malayan Ritual

A soothing exfoliating experience that features a warm traditional herbal bath infused with time-honoured botanicals. This aromatic blend helps to ease tension, purify the skin, and revive tired senses. You'll step out feeling deeply relaxed, refreshed, and naturally nourished from head to toe.

Relaxing | RM465

Deep Tissue | RM495

The Renewal

A full-body polish treatment designed to exfoliate deeply, smooth rough skin, and enhance glow, perfect for those who want visible results with a side of calm.

1hour 40mins

Loosen up with a massage treatment of your choice, followed by a gentle exfoliation with a scrub of your choosing and a hydro treatment.

Relaxing | RM295

Deep Tissue | RM325

Add Ons

Herbal Heat Therapy

RM60

The placement of heated herbal packs on specific parts of the body. It facilitates healing and alleviates emotional stress. This therapy helps balance the body, mind and spirit.

Scalp Refresh Treatment

RM50

Refresh your scalp with a relaxing lime hair wash, a nourishing hair mask to restore shine and softness, and a soothing head massage to melt away tension and promote relaxation.

available for wet room treatment **ONLY*

Scalp Ritual

RM50

Release head tension with this head massage that stimulates blood circulation & hydrates roots using Kerastase Specifique Stimuliste treatment.

Extra Bath Time

RM30

Take a little extra time to unwind with our extended 15 mins bath time - allowing you to soak, relax, and fully enjoy a calming moment of peace and tranquility.

available for wet room treatment **ONLY*

● Head Spa

Head Spa

Indulge in the ultimate hair & scalp therapy with our Head Spa rituals, powered by Davines™. A multi-step ritual combining deep cleansing, exfoliation, massage, and nourishment to promote healthy hair growth while melting away stress.

*After a personalised **consultation and introduction**, you'll drift into a gentle **welcome massage** followed by a thorough **deep scalp cleanse** and **second cleanse** to lift impurities. A targeted **pre-treat and treat** sequence nourishes from root to tip, while Davines™ **scalp and hair leave-ins** lock in hydration. Conclude with a relaxing **shoulder massage** and professional **blow-dry**, leaving your scalp balanced and hair luminous.*

The Essential Ritual

A refreshing gateway to our Head Spa experience. This treatment purifies the scalp, restores natural balance, and infuses nourishment for visibly healthier hair & scalp. Ideal for first-timers or regular maintenance, it delivers the core benefits of a luxury Head Spa in a time-friendly session, leaving you with a clear scalp, luminous hair, and a quieted mind.

90mins | RM275

The Elevated Ritual

Designed for those seeking a more indulgent reset, The Elevated Ritual offers extended massage techniques to release tension, stimulate circulation, and promote stronger, healthier scalp & hair. Intensive hydration leaves both scalp and strands softer, smoother, and easier to manage, so you walk out feeling refreshed and looking polished.

105mins | RM305

The Supreme Ritual

repairs and fortifies from root to tip, leaving hair noticeably stronger and smoother. The extended massage and calming atmosphere create a deep state of relaxation, so you leave with a fully renewed scalp, radiant hair, and a lingering sense of complete ease.

120mins | RM355



Add Ons

Extra Foot Massage

10mins | RM25

Give your feet a little more love with additional massage time for ultimate relaxation.

Face Massage

10mins | RM40

Designed to relax facial muscles and promote extra circulation for that additional radiant glow.

● Hair Removal

Waxing

Experience smooth, fuss-free hair removal using gentle and premium waxes by **Perron Rigot™**, designed for sensitive skin, delivering lasting results with minimal discomfort and maximum care. Silky skin starts here.

Waxing	Soft Wax	Hard Wax
Brazilian		
The Tease [Crack]		RM39
The Debut [Bikini Line]		RM49
The Chic Strip [Bikini Line + Trim]		RM79
The Bold Strip [Full Bikini]		RM89
The Luxe Bikini [Full Bikini + Extra]		RM109
The Bare Affair [Full Bikini + Extra (Straight or Triangle)]		RM139
The All Off [All Off]		RM139
Upper Body		
Under Arms		RM49
Half Arms (lower)	RM59	
Half Arms (upper)	RM69	
Full Arms	RM79	
Shoulders	RM39	
Chest	RM49	
Stomach	RM39	
Chest & Stomach (excludes Shoulders)	RM79	
Chest & Stomach	RM99	
Chest & Shoulders	RM59	
Nipples	RM19	RM 29
Midriff	RM39	
Navel	RM19	RM 29
Full Back	RM99	
Full Back (excludes Shoulders)	RM79	
Lower Body		
Lower Back	RM39	
Buttocks	RM49	
Inner Thighs	RM39	RM49
Half Legs (Bottom)	RM69	
Half Legs (Top)	RM89	
Knee Cap	RM39	
Full Legs (excludes Bikini Line)	RM119	

● Hair Removal

Waxing	Soft Wax	Hard Wax
Hands & Feet		
Back of Hands	RM25	
Fingers	RM19	
Top of Feet	RM29	
Toes	RM25	
Face		
Eyebrows		RM39
Between eyebrows		RM20
Forehead		RM25
Neck		RM29
Cheeks		RM25
Jawline		RM25
Sideburns		RM20
Ears		RM25
Upper Lip		RM25
Lower Lip		RM25
Nostrils		RM20
Chin		RM20
Full Face (Eyebrow shaping not included)		RM79

Add Ons

The Smooth Operator

This intimate treatment designed by **Perron Rigot™** involves a chemical exfoliating treatment that is gynecologically tested and vegan, for smooth, soft and comfortable intimate areas. It follows with an application of an intimate soothing jelly mask of your choice.

**Applicable for bikini and underarm areas.*

Brightening

(To treat imperfections and ingrown hairs)

RM120

Soothing

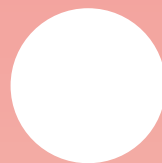
(To moisturise and soothe redness and irritation)

RM120

The Glow Down

RM8

Reduce imperfections and enhance the skin with an application of **Perron Rigot™** ultra-concentrated intimate serum to reduce imperfections, enhance the skin and help fight against ingrown hairs and pimples.



Wellness Club

Lax. | Lay. Wellness Club

All Access Credit

MON - SUN

RESET RM999

Discount (all treatments)	15% OFF
Extra Credit	RM100
Validity	12 months
Shareable	NO

RESTORE RM1,999

Discount (all treatments)	18% OFF
Extra Credit	RM300
Validity	18 months
Shareable	YES

REVIVE RM2,999

Discount (all treatments)	20% OFF
Extra Credit	RM500
Validity	24 months
Shareable	YES

Weekday Credit

MON - THU

RESET RM999

Discount (all treatments)	20% OFF
Extra Credit	RM180
Validity	12 months
Shareable	NO

RESTORE RM1,999

Discount (all treatments)	20% OFF
Extra Credit	RM400
Validity	18 months
Shareable	YES

REVIVE RM2,999

Discount (all treatments)	20% OFF
Extra Credit	RM650
Validity	24 months
Shareable	YES

Exclusive Access

5% OFF Retail Product
Unlimited Referral Rewards
Members-only Events
FREE Sign Up Goodie



Useable at any of our outlets:

Lax. at KLGCC | Lax. at THE LINC | Lay. at THE CURVE | Lay. at CHOW KIT

Terms & Conditions Apply

● Oils & Scrubs

Oils Pick one - It's yours to choose.

Revive

Embrace the warming comfort of *Rosemary, Peppermint & Wintergreen*, it will revive your energy and relieve tension & stress.

Relax

Melt away to the calming sensation of *Ho Leaf, Vetiver, Sandalwood & Cedarwood* infused with a light floral burst of *Ylang-Ylang*.

Balance

Find harmony in the gentle aroma of *Bergamot, Clary Sage & Geranium* and balance your energy from within.

Energy

Peak your senses and lift your spirits with the zesty fragrance of *Lemongrass, Lime & Ginger*, and recharge the body.

Spice

Add a little spice and embrace the warm exotic aromas of tropical spices, *Myrrh, Frankincense, Patchouli & Sandalwood* that is infused with *Vanilla & Star Anise*.

Calm

If oils are not your cup of tea, opt for a moisturising *Lavender* lotion that will calm your senses and have you all mellowed out.

Scrubs Pick one - It's yours to choose.

Rose Salt

This luscious and gentle scrub that is a blend of pink Himalayan salt, pure rose geranium, jojoba oil will leave the skin feeling as soft as flower petals and have you smelling like a rose garden.

Coco-Nilla

This rice scrub will have you feeling like you're on a vacation, sipping on *Piña Colada*. The enriched coconut milk will smoothen and moisturise the skin. While the properties of rice that is commonly used in Asian beauty treatments for centuries, will gently exfoliate and brighten the skin's texture.

Javanese Lulur

The ultimate Javanese royal treatment – the Lulur has been used for centuries as a purifying health and beauty ritual. This turmeric rice scrub will purify, soften and improve skin texture and leave a luminous golden glow on the skin.



Spa Etiquette

Women Only Space

We are a women's only spa and our goal is to create a safe space for women to relax and let loose. Male counterparts are only allowed at the reception area and are not allowed to wait in the spa.

Arrive Early

Please arrive 15 mins before your scheduled appointment. This allows you time to take in the space and prepare yourself for your treatment. A late arrival means reduced spa time. It's a relaxing experience, let's not rush it.

Health Forms

We ask that you fill-up the mandatory health declaration forms before your arrival time, so that your therapists are aware of any health conditions you might have. You will receive the forms via SMS.

Late Arrivals

We understand that sometimes being late is out of your control. But know that late arrivals may limit us from providing you with the full Laxperience. Please understand that your scheduled treatments will be cut short and there will not be an extension. If you arrive 15 minutes late, Lax. has the right to cancel your appointment without a refund or compensation.

Individual Bookings

Each booking must be made under your respective name, contact number & email address, as you would have to fill-up your respective guest health & waiver forms and to ensure that no time is wasted in changing client information upon arrival.

Email Confirmation

Bookings are confirmed via email ONLY. Your appointment has been successfully booked once you've received a confirmation email stating the time, date, and treatment you have booked for.

Appointment Cancellation

If you would like to cancel within less than 24 hours, we ask that you WhatsApp us at +60173477623 to inform us about your cancellation, as soon as possible. This allows us to re-book other clients.

Group & Event Bookings

Further enquiries for group or event bookings can be made via **Whatsapp at +60173477623**. Our Laxperience Guide will happily assist you to ensure that we can cater according to your specific needs.

Proper Behaviour

We love seeing mummy-daughter duos that come to Lax. together. However, please ensure that your child/infant is well behaved and do not disrupt other customers. We want everyone to be able to enjoy their Laxperience.

Keep Your Belongings Safe

Please ensure that you keep your belongings safe and secured at all times. Lax. will not be held responsible for any loss of money or valuables on our premises.

Mutual Respect

We ask that you respect our therapists at all times. We do not condone any rude behaviour and no "special" treatments are allowed.

Silence Is Golden

We ask that you keep your phones and other electronic devices silent throughout your treatments.

Lax. Cafe

Once the seal is open, drinks are non-refundable and non-exchangeable.

Cashless Establishment

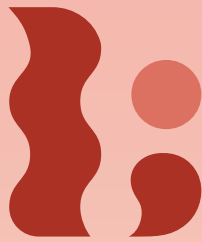
We are a cashless establishment and do not accept cash. We currently accept debit/credit cards and reputable eWallet services such as Touch n Go, Grab Pay and etc.

Gift Cards

Gift cards for spa services are available for purchase via online or in-store. Gift vouchers purchased are valid within 12 months. There is strictly no extension for expired gift vouchers.

Pricing

Prices shown are not inclusive of taxes. All our services are subject to **8% SST** surcharges.



laxretreat.com

[@lax.retreat](https://www.instagram.com/lax.retreat)

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