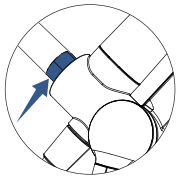
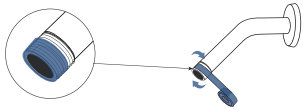
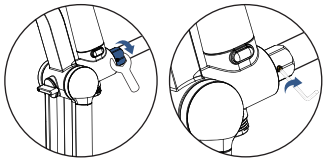
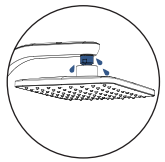
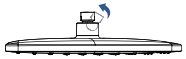
TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	HOW TO FIX
Leak at the connection between the shower bracket and shower arm. 	1. The bracket connection is not tightened enough. 2. Too much Teflon tape on the threads. 3. The black rubber washer is loose or damaged.	1. Tighten clockwise with a wrench. 2. Check if the black washer is seated properly; replace it with the extra new washer if needed. 3. Remove the old pipe tapes and wrap 4-5 times new teflon tapes around the pipe threads and tighten it. 
The product tends to shake left and right in the connection. 	1. The connector was not tightened with a wrench. 2. The nut was not tightened with a Allen wrench.	1. Tighten clockwise with a wrench. 2. Tighten nuts with a Allen wrench. 
Leak at the shower head connection. 	1. The rubber washer is missing, deformed, or not installed correctly. 2. Wrap too much Teflon tape on the connection. 3. The connector is not tightened, misaligned, or not screwed in properly.	1. Unscrew the leaking connection, check and re-place the washer (if damaged). 2. Remove extra teflon tape from the threads. 3. Align the connection properly, then tighten the connector clockwise.  adjust the brass ball joint to a vertical angle

WE'RE HERE TO HELP

Dear Valued HOPOPRO Customer,

As a token of our appreciation, we're extending the warranty ofyour HOPOPROproduct from the standard Amazon warranty of 30 days to 1 years!

HOPOPRO PROMISE that we'l promptly resolve any warranty issues including butnot limited to the following issues:

1. Hose damages including trip, rust 2. Bracket crack 3. Product damage 4. Scratches 5. Leaking 6. Missing accessories

QUICK HELP

Genuine Refills
Expert Support

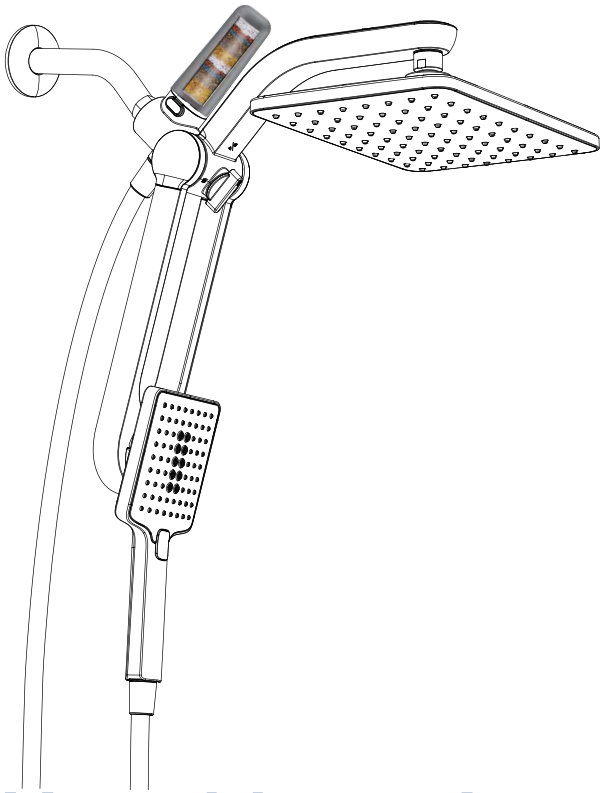
@hopopro
@hopoproofficial
@hopoproofficial
@hopoprohopopro
@hopoproofficial

+1 866-898-8688
Monday-Friday 11AM-8PM ET

customerservice@hopopro.com
24/7 Online Support

HOPOPRO
Since 2019

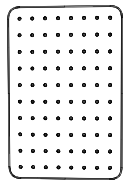
A Purer Shower Experience Designed For Everyday Luxury

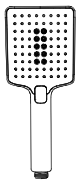


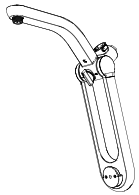
User Manual

Rainfall Shower Head Combo with Filter

WHAT'S IN THE PACKAGE?


11"-Inch Rain Shower Head x1


Handheld Shower Head x1


Angle-Adjustable Shower Bracket x1


59-Inch StainessSteel Shower Hose x1


One-Button Shower Filter Replacement x1


Anti-Leaking Teflon Tape x1


Wrench x1


L-Shaped Hex Key x1

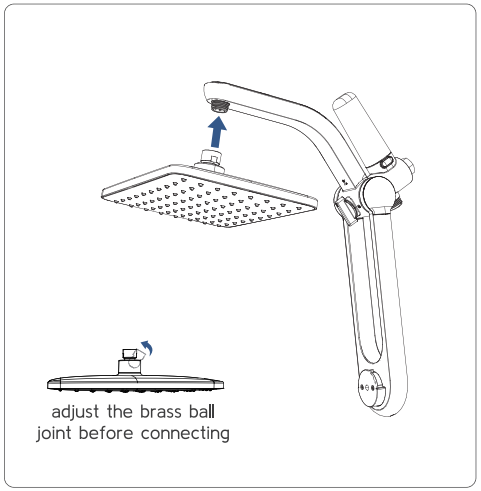

Nut x2


Screened Washer x1

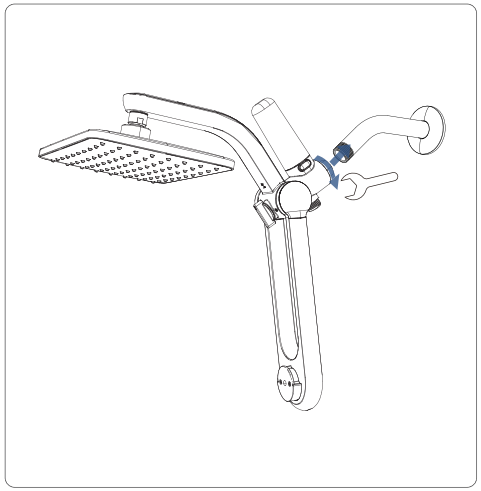
PRIOR TO INSTALLATION

- All the connection threads have been pre-installed anti-leaking washers, you don't need to re-install the extra washer in the package;
- We don't recommend to use the teflon tape on any other connections firstly, because wrapping too much teflon tape as it can prevent the nut from tightening properly, leading to leaks.

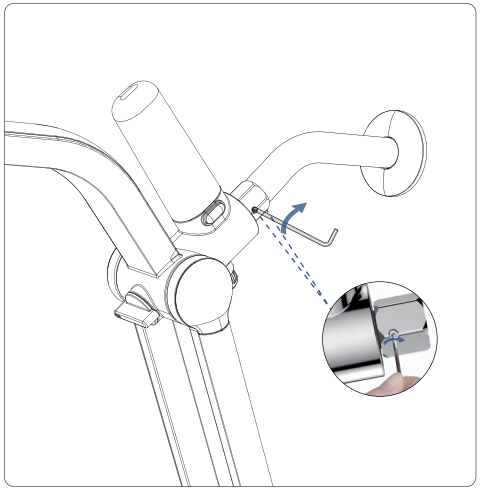
INSTALLATED IN MINUTES



Step 1: Attach the rainfall shower head to the bracket.



Step 2: Hand-tighten the bracket onto the shower arm, then snug it with the included wrench.

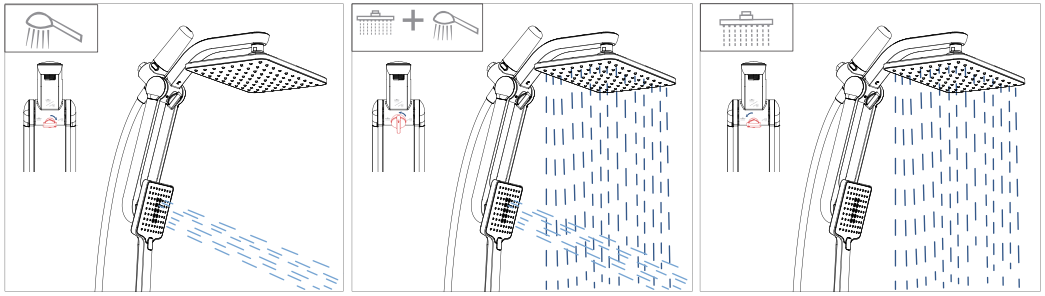


Step 3: Secure the shower bracket by tightening the nut with the Included Allen Wrench.

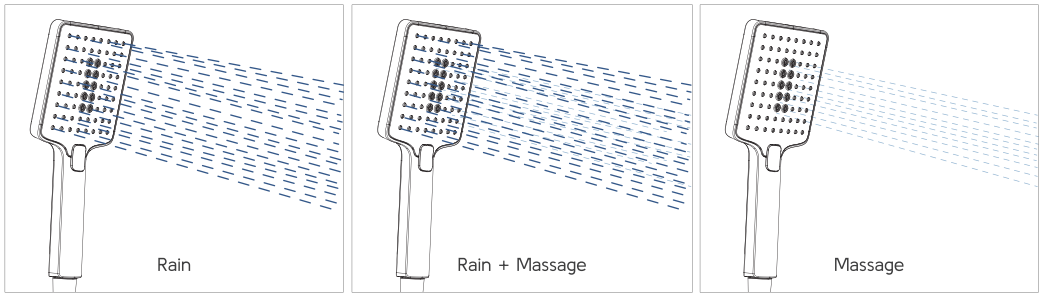


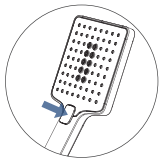
Step 4: Hang the hose to the bracket. Connect the other end to the handheld head, then hang it up.

SHOWER MODES SELECTION



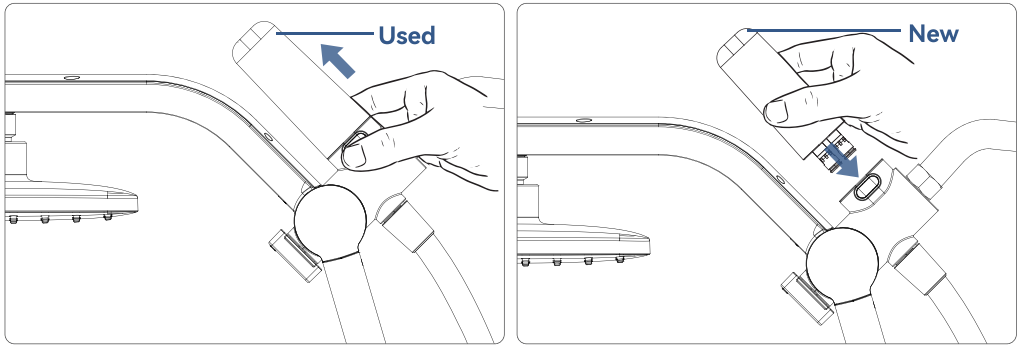
Rotate **the front knob** to customize different sprays combination with rainfall shower head and handheld shower head.





One-Touch Switch Button for Different Handheld Spray Modes

FILTER REPLACEMENT INSTRUCTIONS



Recommend replacing it **every 3 months**, continuous use brings better effect.
To ensure maximum filtration effciency. Genuine HOPOPRO filters are a must-use.