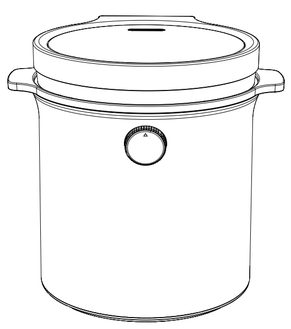
Jack&Rose

Warm Mist Humidifier

Model 38J5030

User Manual



READ AND SAVE THESE INSTRUCTIONS

For service assistance and product information, please contact support@jackandrose.net

JC-D39

IMPORTANT SAFETY PRECAUTIONS

READ CAREFULLY BEFORE USE – SAVE THESE INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

⚠ WARNING

When turning on the humidifier, it is necessary to wait for 20-30 minutes for the water to heat up to boiling before it can produce mist.

1.Please read all instructions before using the humidifier

2.Before connecting the humidifier to a power source, check whether its voltage and frequency correspond with the main voltage in your home.

3.Clean the water scale and dust from the power plug regularly. Make sure to turn off the power and unplug the device before cleaning or moving it.

4.Do not immerse the cord, plug, or electric body in water or any other liquid to protect against fire, electric shock, and personal injury.

5.When unplugging the power plug, make sure your hands are dry to avoid the risk of electric shock.

6.Using accessory attachments not recommended by the manufacturer may result in fire, electric shock, or injury.

7.Do not move the appliance with water in it.

8.Do not open the lid to touch the inner tank (stainless steel inner pot) while it is turned on.

9.Avoid covering the mist outlet with a towel or any other object while the appliance is in operation.

10.Keep the humidifier away from babies and children, and do not place it in a cot, pram, or playpen. Also, do not allow babies and young children to play with or use the appliance to avoid accidents.

11.Do not use the appliance near any combustibles or in a wet environment.

12. Do not add essential oils or any other substances to the appliance.

13.Keep the appliance away from heat sources such as stovetops, ovens, radiators, etc. Also, keep it away from furniture and other household appliances to avoid moisture.

14.This appliance is for indoor use only. During thunderstorms or when not in use for a long period of time, unplug it.

15.Do not use any appliance with a damaged cord or plug, or if it malfunctions, or if it is dropped or damaged in any way. Contact customer service via Amazon or support@jackandrose.net for immediate assistance.

16.Ensure that the appliance is at room temperature before operating it.

17.Use the appliance only on flat and stable surfaces.

18.Do not block the mist outlet, do not fill water from the mist outlet.

19.Do not disassemble any of the original body parts.

20.Use this appliance with care to prevent burns from the hot steam emitted from the mist outlet.

21.Do not use the appliance to cook with acids or alkalis, as this will seriously endanger its life.

22.The water tank is made of stainless steel, do not wash it with wire balls or any other hard objects.

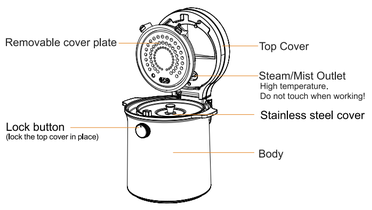
23.Keep babies and children away from the appliance, as the outer body and hot steam mist can cause burns when the appliance is in use.

24.Place the humidifier on a flat surface away from walls and furniture to prevent damage from moisture.

GETTING TO KNOW YOUR HUMIDIFIER

Product Specifications

Product Name	Warm Mist Humidifier
Model	38J5030
Rated Voltage	120V-50/60Hz
Power	500W
Product Size	9.4*10.2*11in
Product Weight	5.7lb
Water Tank Capacity	3L
Maximum Spray Volume	500ML/H



Accessories:



USING YOUR HUMIDIFIER

1.Remove the water tank, and power cord, and check that everything is clean.

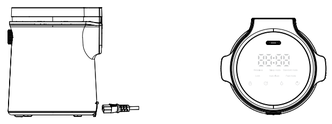
2.Add water: Place the humidifier on a flat surface, open the top cover, and fill an appropriate amount of clean or pure water into the water tank. Make sure not to exceed the MAX line, which indicates the maximum water scale



3.Dry the outer surface of the water tank and the bottom heating plate. Then, put the tank into the body and gently rotate it left and right (see the picture below) to ensure that the tank and the heating plate are in full contact.



4.Connect to power supply: Plug the power cord into a compliant power socket, switch on the power supply, and the on/off button will light up on the display, indicating that the humidifier has entered standby mode.



5.Press the on/off button to turn on the humidifier, and choose your Humidification Mode, then the humidifier starts working after 5 seconds.

Introduction of Buttons

"On/Off" Button

After connecting the humidifier to the power supply, press the "On/Off" button, and all the function buttons (including "Humidification Mode," "Timing," and "Lock") will light up. Press the "On/Off" button again, and the humidifier will go back to standby status. If there is no operation after turning on the humidifier, it will automatically switch to standby mode after 30 seconds.

"Humidification Mode" Button

Connect the humidifier to the power supply and press the "On/Off" button. Then, press the "Humidification Mode" button and select one of the following modes: "Standard mode," "Fast mode," "Sleep mode," or "Auto clean" function (limited to products with "Auto clean" function). Select your preferred humidification mode and wait for 5 seconds. The humidifier will start working after this.

"Timer" Button

When the humidifier is in "Standard mode" mode or "Sleep mode" mode, you can select the timing function by pressing the "Timer" button. Press the "Timer" button again to enter the "Timer" setting.
To adjust the timer, press the "Timer" button and increase the time in 30-minute increments. The time increases rapidly in a cycle speed of 0.3 seconds per time. The timer will flash for 5 seconds to indicate that the reservation work state has been entered. The default time is one hour, which is also the minimum timer setting. The maximum timer setting is 12 hours, and the timer display time is in countdown.
Please note that the "Fast mode" and "Auto clean" modes cannot be set with a timer

"Lock" Button

Press the "Lock" button for 2 seconds to lock the button after turning it on (it is workable when the humidifier is in any state), press for 2 seconds to unlock it.

"Waterless" Indicating Light

When the humidifier runs out of water, the "Waterless" indicator light will come on, and the heating will stop automatically. After refilling the water, please let the humidifier stand for 1 minute, and then press the on/off button. The "Waterless" light will turn off, and the machine will start working again.

Auto screen off function (in Sleep mode)

After selecting the "Sleep mode" mode, the screen will automatically turn off after 1 minute. The screen is off and locked, but the machine is still in the normal working state. To active the screen, press the ⏻ button, and the screen will light up, showing the "Sleep mode" state.

Lid Lock

To ensure children's safety, it is important to lock the lid/cover by rotating the button to the right and lock it in place when the humidifier is in working status. This will prevent accidental opening of the lid.
To unlock the lid/cover, rotate it to the left. Press the button to open the lid/cover.

⚠ WARNING

When turning on the humidifier, it is necessary to wait for 20-30 minutes for the water to heat up to boiling before it can produce mist.

Functions Introduction

Functions	Details
Standard mode	The humidifier has a running time of up to 9 hours, and the timing is displayed by a running light. The 9-hour timer is adjustable, and the "Waterless" indicator lights up when the water runs out.
Sleep mode	The humidifier has a running time of up to 12 hours, and the timing is displayed by a running light. The 12-hour timer is adjustable, and the "Waterless" indicator lights up when the water runs out.
Fast mode	The humidifier has a running time of up to 6 hours, and the timing is displayed by a running light. However, the timer function is not selected, and the "Waterless" indicator lights up when the water runs out.
Auto clean	To clean the water tank, add water up to the MAX line, and then add a packet of 20g of citric acid. Turn on the auto-clean button, and let it run for 40 minutes before it automatically stops. Then, rinse the tank with clean water and wipe it dry.
Waterless	When the humidifier is in a waterless state, the "Waterless" indicator light always stays on. You can turn off the light by pressing the on/off button.
Lock	Press the button for 2 seconds in the working status after power on, and press the button for 2 seconds to unlock it. The light is always on.

CLEANING & MAINTENANICE



Water Tank Cleaning

One-click breakaway button



Cover plate removing/cleaning

1. To maintain the best performance of the humidifier, clean the water tank and removable cover plate regularly, at least once a week. DO NOT immerse the body pot into water.

2.Before cleaning, turn off and unplug the humidifier. When unplugging the appliance, hold the plug firmly instead of pulling on the power cord.

3.Do not use chemical solvents, petrol, polishing powder, or other substances to clean the surface of the appliance, and do not use detergents to clean the machine.

4.Use a dry or wet cloth to wipe the dirt on the bottom heating plate.
Do not rinse with water or wipe with a dripping cloth.

5.When not using the humidifier for a long time, clean all the parts, dry them, and put them into the original packing box or place them in a dry place.

6. Do not touch the mist outlet hole or the outer body shell with your hands to prevent burns.

7. When filling the water tank and cleaning the humidifier, make sure that the power is off.

Encounter small stain spot or limescale in stainless steel water tank?

Don't worry, stain spot isn't rust, it is limescale.
Use 2 fresh lemons, cut into slices, set Auto clean mode and runs 2 times, will clean up.



USING YOUR HUMIDIFIER

Problem	Possible Causes	Remedies
Indicator light does not light up	Power circuit is not connected	Check whether the power is connected.
	Circuit failure	Reach out to Jack & Rose for support.
The heating plate does not heat up	Circuit failure	Please contact support@jackandrose.net for help
	Fuse burn	
	Heating plate failure	
The indicator light is on but not heating	Circuit failure	
	Heating plate failure	
Fault code is displayed	Bottom sensor failure	
No mist out	Did not wait for 20-30 minutes	Please wait 20-30 minutes after turning on, water heats to boiling to produce mist.

LIMITED WARRANTY

Thank you for your purchase. We offer a Two-year guarantee and lifelong service for your humidifier. If you ever experience any issues with your humidifier, please contact us, and we will be happy to assist you.

Customer Service Email:
support@jackandrose.net

Warranty Card

Product Name	Warm Mist Humidifier
Warranty Time	Two Years
Model	38J5030
Purchase Date	
Order ID	
Support Email	support@jackandrose.net