What is covered and for how long?

"SAMSUNG ELECTRONICS AMERICA, INC." warrants to the original consumer purchaser that the product identified in the chart below ("Product") is free from defects in material and workmanship under normal use and service for the warranty period. This limited warranty does not extend to dealers, resellers, or retailers or to used products (other than Samsung-certified pre-owned or renewed devices that carry Samsung's Standard Limited Warranty) that are resold to a consumer by a dealer, reseller, or retailer. The warranty period commences upon the date of delivery to the original consumer purchaser or, in the case of a device, upon the date of initial set-up and activation (whichever occurs first) and continuing for the following specified period of time after that date:

Device	1 Year
Batter(ies)*, including Internal Batteries	1 Year
Other Accessories*	1 Year

*If Applicable

What is not covered?

This Standard Limited Warranty is conditioned upon proper use of the Product. This Standard Limited Warranty does not cover:

- (a) Defects or damage caused by accident, misuse, abnormal use, abnormal conditions, improper storage, neglect, or unusual physical, electrical or electromechanical stress;
- (b) Defects or damage caused by exposure to liquid, moisture, dampness, weather conditions, sand, dust, or dirt that is inconsistent with the specifications and instructions applicable to the Product according to the user manual and the applicable terms and conditions;
- (c) Scratches, dents, and cosmetic damage;
- (d) Defects or damage caused by pressing on a touch screen with excessive force or with an object not approved by Samsung for use on the Product's touch screen;
- (e) Equipment that has the serial number or the enhancement data code removed, defaced, damaged, altered, or made illegible;
- (f) Ordinary wear and tear;
- (g) Defects or damage caused by the use of accessories, products, or ancillary/peripheral equipment not furnished or approved by Samsung;
- (h) Defects or damage caused by improper testing, operation, maintenance, software, installation, repair service or parts, or adjustment not furnished or approved by Samsung;
- (i) Defects or damage caused by a user's bypassing security controls to gain unauthorized root access or by rooting devices with unauthorized or altered operating system software installed by a user or third party;
- (j) Defects or damage resulting from external causes such as collision with an object, fire, flooding, windstorm, lightning, earthquake, theft, blown fuse, or improper use of any electrical source;

- (k) Defects or damage caused by cellular signal reception or transmission, or viruses or other software problems introduced into the Product; or
- (l) Product purchased or intended for use and sale outside the United States. This Standard Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or if the battery leaks. For batteries that fall below 80% of rated capacity or that leak, this Standard Limited Warranty does not cover any battery if the diminished battery capacity or leak is caused by:
    - (i) The use of a third-party battery charger which does not meet Samsung's specifications or has not been specifically approved by Samsung for charging the battery;
    - (ii) Tampering, as evidenced by, for example, a broken seal or seals on the battery;
    - (iii) The use of the battery in equipment other than the Samsung device for which it is specified;
    - (iv) The battery was subjected to external forces beyond normal use; or
    - (v) Battery repair not furnished or approved by Samsung.

If the Product has any non-warranted damage, after-market modifications or out-of-specification, or non-approved parts that impair Samsung's ability to evaluate whether damage or defects are covered by the warranty or Samsung's ability to make an in-warranty repair (e.g., a cracked screen that must first be removed), then Samsung will notify you and you will have the following options:

- (i) You may have Samsung return the Product to you at your cost and, at your option, resubmit the Product for warranty evaluation of in-warranty repair after the impairing condition has been repaired, corrected, or reversed; or
- (ii) You may have Samsung repair, correct, or reverse the impairing condition at your cost, prior to Samsung's provision of such warranty evaluation or in-warranty repair. Samsung will not make any warranty determinations or repairs until the impairing condition has been repaired, corrected, or reversed.

Under no circumstances will Samsung be obligated to maintain, restore, or repair any after-market changes to the Product's hardware or software.

What are Samsung's obligations?

During the applicable warranty period, provided the Product is returned to Samsung in accordance with the terms of this Standard Limited Warranty and exhibits an in-warranty defect, Samsung will, at Samsung's sole option, either repair the in-warranty defect without charge, subject to the conditions above or replace the Product without charge. Samsung may, at Samsung's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned, or new Product. All repaired/replaced Products will be covered by the terms of Samsung's Standard Limited Warranty for a period equal to the remainder of the original Standard Limited Warranty on the original Product or for ninety (90) days, whichever is longer.

All replaced Products, parts, components, boards, and equipment shall become the property of Samsung. Except to any extent required by applicable law, transfer or assignment of this Standard Limited Warranty is prohibited.

During the applicable warranty period, provided the Product is returned in accordance with the terms of this Standard Limited Warranty, Samsung will repair or replace the Product, at Samsung's sole option, without charge. Samsung may, at Samsung's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product, or may replace the Product with a rebuilt, reconditioned, or new Product.

Repaired/replaced cases, pouches, and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Products will be warranted for a period equal to the remainder of the original Standard Limited Warranty on the original Product or for ninety (90) days, whichever is longer. All replaced Products, parts, components, boards, and equipment shall become the property of Samsung. Except to any extent expressly allowed by applicable law, transfer or assignment of this Standard Limited Warranty is prohibited.

What must you do to obtain warranty service?

To obtain service under this Standard Limited Warranty, you must utilize one of Samsung's authorized Walk-In, Mobile, or Mail-In service options. Devices must be presented for repair with, or accompanied by, the sales receipt or comparable proof of purchase showing the original date of purchase by the original consumer purchaser, the serial number of the Product, and the seller's name and address.

To obtain information on Samsung's authorized Walk-In, Mobile, or Mail-In service options, please visit https://www.samsung.com/us/support/service or call Samsung Customer Care 1-800-SAMSUNG (726-7864). If Samsung determines that any Product is not covered by this Standard Limited Warranty, you must pay all parts, shipping, and labor charges for the repair or return of such Product.

You should keep a separate backup copy of any contents of the Product before delivering the Product to Samsung for warranty service, as some or all of the contents may be deleted or reformatted during the course of warranty service.

Precautions for transfer and disposal

If data stored on this device is deleted or reformatted using the standard methods, the data only appears to be removed on a superficial level, and it may be possible for someone to retrieve and reuse the data by means of special software.

To avoid unintended information leaks, the dissemination or disclosure of data and/or information you may wish to keep private, and related problems, you should delete all user content and data and return the product to default settings prior to submitting the device for warranty service, or that you have an Extended File System (EFS) Clear performed, which will eliminate all user content and data and return the device to default settings. Please contact Samsung Customer Care 1-800-SAMSUNG (726-7864) for details.

Please provide warranty information (proof of purchase) to Samsung's Customer Care in order to provide the EFS Clear service at no charge. If the warranty has expired on the device, charges for an EFS Clear may apply.

What are the limits on Samsung's liability?

THIS STANDARD LIMITED WARRANTY SETS OUT THE FULL EXTENT OF SAMSUNG'S RESPONSIBILITIES AND THE EXCLUSIVE REMEDY REGARDING THE PRODUCTS.

ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL SAMSUNG BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR FOR, WITHOUT LIMITATION, COMMERCIAL LOSS OF ANY SORT; LOSS OF USE, TIME, REPUTATION, OPPORTUNITY, GOODWILL, PROFITS OR SAVINGS; INCONVENIENCE; LOSS, CORRUPTION, OR DISCLOSURE OF DATA OR INFORMATION THAT OCCURS DURING THE WARRANTY PROCESS; INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES; OR DAMAGES ARISING FROM THE USE OR INABILITY TO USE THE PRODUCT. SOME STATES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE DISCLAIMER OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND DISCLAIMERS MAY NOT APPLY TO YOU.

SAMSUNG MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, AS TO THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE OR SUITABILITY OF ANY THIRD-PARTY SOFTWARE OR EQUIPMENT USED IN CONJUNCTION WITH THE PRODUCT, OR THE ABILITY TO INTEGRATE ANY SUCH SOFTWARE OR EQUIPMENT WITH THE PRODUCT, WHETHER SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT IS INCLUDED WITH THE PRODUCT DISTRIBUTED BY SAMSUNG OR OTHERWISE. RESPONSIBILITY FOR THE QUALITY, CAPABILITIES, OPERATIONS, PERFORMANCE AND SUITABILITY OF ANY SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT RESTS SOLELY WITH THE USER AND THE DIRECT VENDOR, OWNER OR SUPPLIER OF SUCH THIRD-PARTY SOFTWARE OR EQUIPMENT.

NOTHING CONTAINED IN THE USER MANUAL OR ANY OTHER DOCUMENT SHALL BE CONSTRUED TO CREATE AN EXPRESS WARRANTY OF ANY KIND WITH RESPECT TO THE PRODUCT. NO AGENT, EMPLOYEE, DEALER, REPRESENTATIVE OR RESELLER IS AUTHORIZED TO MODIFY OR EXTEND THIS STANDARD LIMITED WARRANTY OR TO MAKE BINDING REPRESENTATIONS OR CLAIMS, WHETHER IN ADVERTISING, PRESENTATIONS OR OTHERWISE, ON BEHALF OF SAMSUNG REGARDING THE PRODUCTS OR THIS STANDARD LIMITED WARRANTY.

THIS STANDARD LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

Severability

If any portion of this Standard Limited Warranty is held to be illegal or unenforceable, such partial illegality or unenforceability shall not affect the enforceability of the remainder of the Standard Limited Warranty.

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