Thank you!

Dear Friend,

Thank you for choosing our product.

Your purchase means a great deal to us. It reflects your trust in a team committed to providing safe, comfortable, and reliable solutions for pets.

Each product is carefully designed and manufactured with attention to detail, aiming to deliver consistent comfort and a better everyday experience for your pet. We continuously improve based on customer feedback and real-world use.

If you have any questions or need assistance, please feel free to contact us. We are here to support you and ensure a smooth and satisfactory experience.

You can reach us at:

support@pettempco.com

347-617-0489

Thank you again for your support.

Warm regards.
PetTemp Customer Support Team

Made with care,
for pets we love.

Thank you for supporting our small business!

RELIABLE QUALITY

PET-FIRST DESIGN

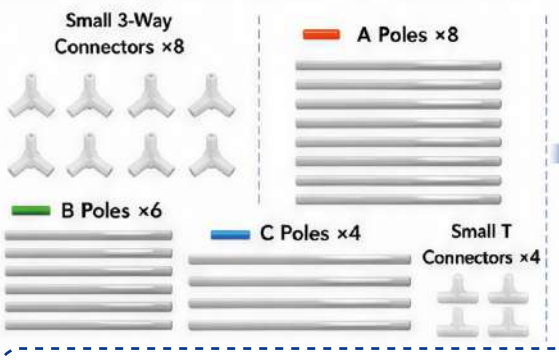
COMFORT FOCUSED

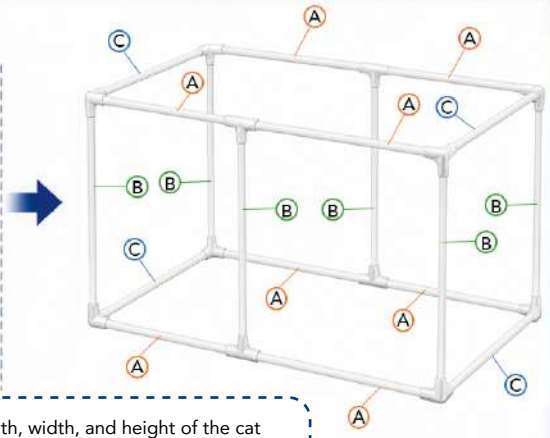
BUILT WITH CARE

2-IN-1 INDOOR & OUTDOOR CAT HOUSE
ASSEMBLY GUIDE

WINDPROOF & WATERPROOF | UV RESISTANT | WINTER & FALL USE | SAFE & COMFORTABLE

Step 1: Cat House Support Frame Assembly

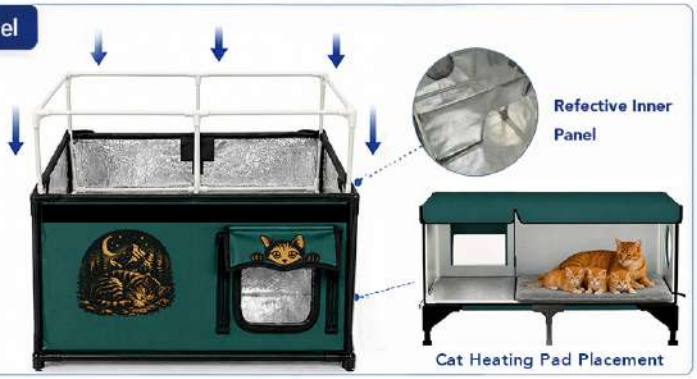




Identify the poles labeled A, B, and C, which represent the length, width, and height of the cat house, respectively. First, use the A poles, B poles, small 3-way connectors, and small T connectors to assemble the bottom frame. Then insert the C poles vertically into the corresponding corner connectors. Finally, repeat the A and B pole layout on the top to complete the main support frame. Make sure each pole is fully inserted into its corresponding connector before moving to the next step.

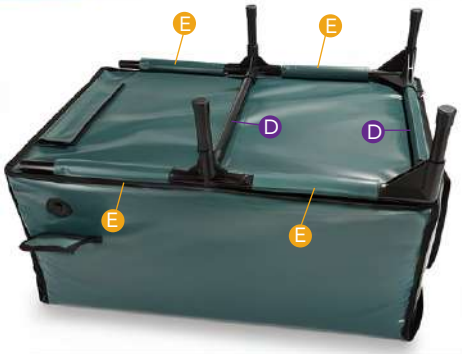
Step 2: Install the Cover and Inner Panel

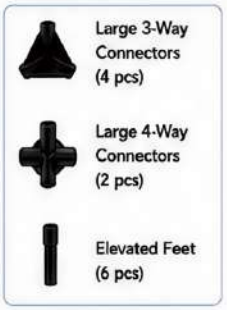
Pull the cat house over the assembled frame and adjust it to the correct position. Secure the cover to the frame using the hook-and-loop fasteners inside. Attach the Reflective Inner Panel to the matching hook-and-loop area inside the cat house.



Step 3: Install the Base Support Structure

Turn the cat house over carefully. Identify the rods labeled D and E, and insert them into the pre-set sleeves at the bottom as shown in the diagram. Use 4 Large 3-Way Connectors at the corners and 2 Large 4-Way Connectors on the sides. Then attach the 6 Elevated Feet to the bottom connectors. Note: Install the final D pole at the hook-and-loop position last.





Step 4: Finish and Check

Install the last D pole, then secure the hook-and-loop fasteners firmly. Check that all poles, connectors, elevated feet, and fasteners are properly installed. Once everything is secure, place the Pet Heating Pad flat inside the cat house to provide gentle warmth in cold weather.

Assembly is complete.





PARTS LIST

COVER & ACCESSORIES


1 × House


1 × Pet Heating Pad


1 × Reflective Inner Panel


2 × Windproof Stakes

1 Pair of Assembly Gloves

MAIN FRAME POLES (18 PCS)

A 8 × A Poles
30.5 cm / 12.0 in

B 6 × B Poles
28.5 cm / 11.2 in

C 4 × C Poles
37.5 cm / 14.8 in

4 × Small T Connectors


8 × Small 3-Way Connectors

BASE SUPPORT POLES (7 PCS)

D 3 × D Poles
36 cm / 14.2 in

E 4 × E Poles
28 cm / 11.0 in


4 × Large 3-Way Connectors


2 × Large 4-Way Connectors


6 × Elevated Feet

IMPORTANT NOTES

- Please organize all parts before assembly.
- Follow the instruction steps carefully.
- Wear protective gloves during installation.
- Check all hook-and-loop fasteners after assembly.
- Make sure the heating pad lies flat before use.

PET HEATING PAD MANUAL

Heating Pad Setup, Safety, Use & Care

Heating Pad Setup for Cold Weather Use



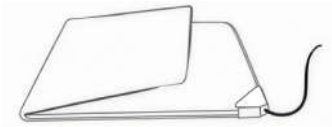
1. Place the heating pad plug into the Heating Pad Cover. Ensure the heating pad plug is positioned on the side with the zipper, near the zipper head when it is fully closed.

2. Align the heating pad plug with the plug pocket of the cat house, as shown in the image. Then, place the heating pad inside the cat house.

3. Pass the plug through the opening to the outside, and connect the power cord as illustrated.

Important Safety Instructions

- Do not make any modifications to the pad.
- Do not use other electronic heating devices together with the pad.
- Use only as intended for pets. Do not cover the heating pad with additional blankets or objects during use.
- Do not handle the plug or cord with wet hands.
- Do not puncture the pad or use any sharp object to secure it in place.



⊗ Do not use while folded.



⊗ Do not use while stacked.

Cozy Warmth for Fall & Winter

Cat Heating Pad Placement

For Winter & Fall

Place the heating pad flat inside the cat house before use to provide gentle warmth in cold weather.







Windproof Stakes

For windy areas or active cats, secure the side loops with the two included stakes for added stability.



2 IN 1 INDOOR & OUTDOOR CAT HOUSE

WARRANTY & SUPPORT

NEED HELP?

If you have any missing parts, damage, or need help with setup or product support, please contact the seller directly through the platform where you placed your order (e.g., Amazon, Walmart). This ensures faster service.
We're committed to making sure you have a smooth and comfortable experience.

WARRANTY COVERAGE

This product includes a 1-Year Limited Warranty for material or manufacturing defects under normal use.

COVERED

- Material or manufacturing defects
- Applies to the original purchaser
- Valid for 1 year from the date of purchase

NOT COVERED

- Damage from misuse, improper setup, or weather
- Unauthorized repairs, third-party accessories
- Normal wear and tear

HOW TO FILE A CLAIM

To file a warranty claim, contact the seller through:

support@pettempco.com

Please include:

- Order number
- Product name / model
- Description of the issue
- Photos or videos (if available)

The seller may offer a replacement, repair, or refund depending on the situation.

DISCLAIMER

- This product is intended for domestic pet use only.
- Misuse, unauthorized modification, or improper installation may result in injury, fire, or property damage.
- Product specifications may change without notice.
- We are not responsible for incidental or consequential damages.

CONTACT OUR U.S. SUPPORT TEAM

Email Us
support@pettempco.com

Call Us
347-617-0489

We'll make every effort to ensure your 100% satisfaction.