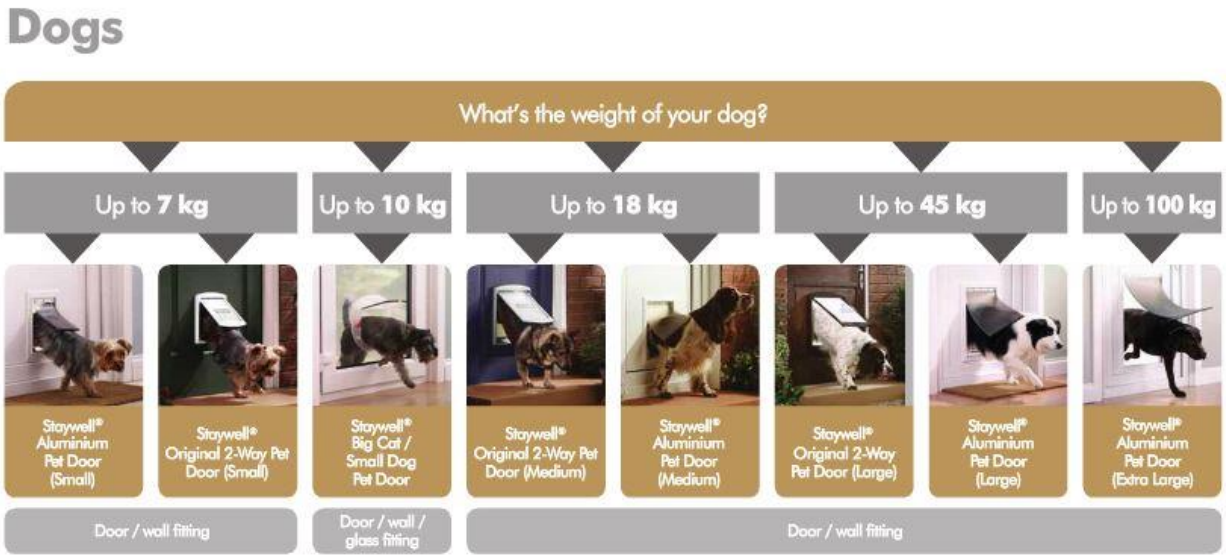
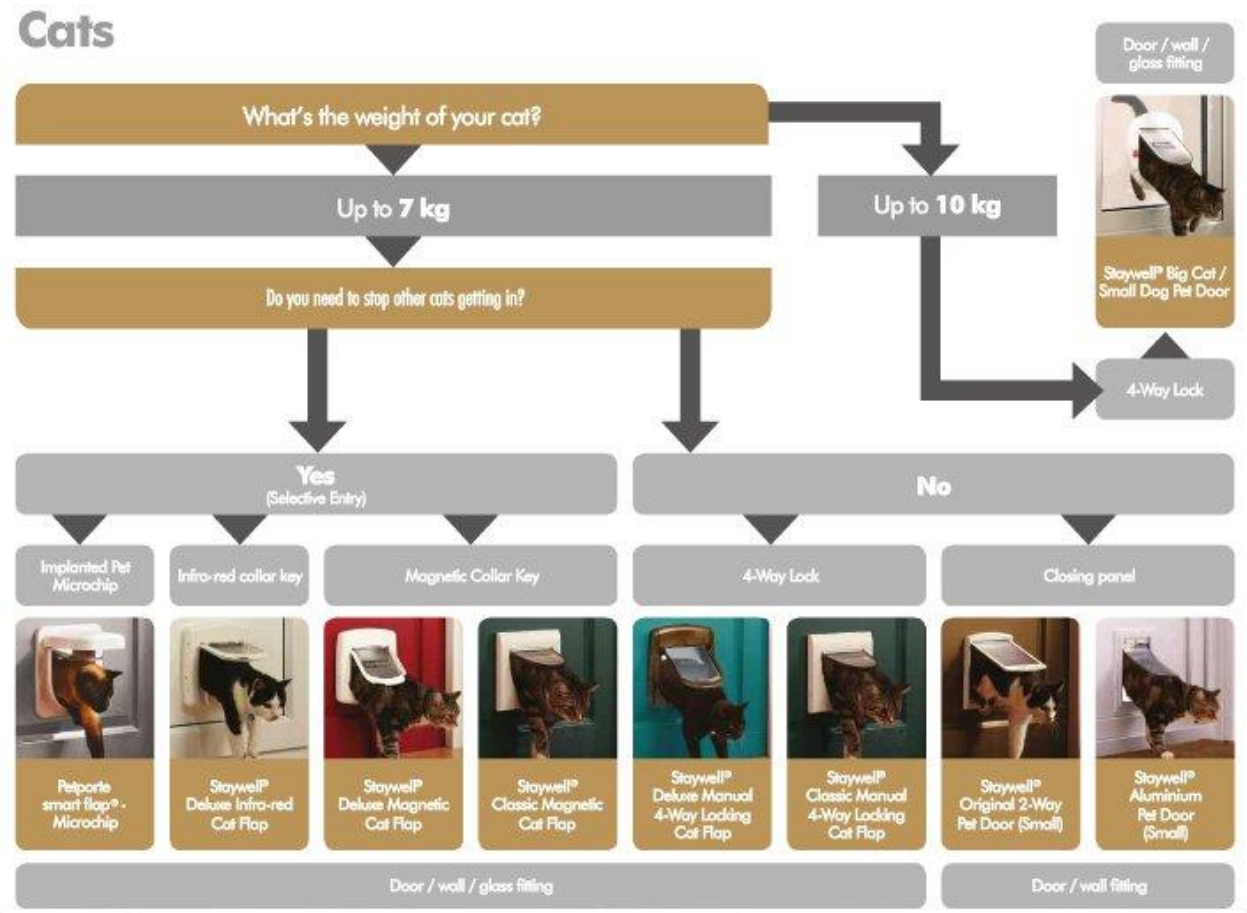
Trouble Shooting:

How do I choose the right size pet door?

Follow the steps below to find the right door for your dog or cat. Have multiple pets who will use the door? Choose a door sized for your largest pet.





Where can I find the dimensions for my PetSafe® pet door?

You can find the dimensions for your door in your product manual and on product pages for individual doors in our online store.

Always use the Pet Door cutting template included in the package before cutting an opening in your door or wall. Radio Systems Corporation shall not be liable for any personal injuries or property damage as a result of not using the proper Pet Door template when installing a Pet Door.