Frequently Asked Questions

Q: Can it work with wet hair?

A: No. We suggest your hair be completely dry before styling. Using the straightening brush on wet/humid hair will compromise the styling results.

Q: Can it be used on Afro hair?

A: No problem. Our brushes are made for all hair types! We recommend splitting your hair into small sections to ensure that the brush reaches all areas for a bouncy look.

Q: Is the TYMO hair straightening brush suitable for fine hair?

A: Yes. Our brushes have 5 levels of temperature. You can use the lower temperature to straighten your hair.

Q: Is the TYMO hair straightening brush suitable for short hair?

A: Yes, whether you have long or short hair, you can achieve perfect styling results if you use the products properly. We suggest watching the instruction videos and pictures on the detail page to guide yourself.

Q: Will I burn myself?

A: No way! The patented V-shaped flame-retardant plastic frame will protect you from every angle. The anti-scald design so you won't burn your scalp when using it!

Q: How do I use it correctly?

A: First of all, we recommend dividing your hair into sections by putting the first strand into the straightening brush, then running it through the hair and repeating this until all the hair has been combed through. For best results, you can brush or comb your hair with a wide tooth comb before using our straightener.

Q: What is the maximum temperature of the TYMO hair straightener brush?

A: Our brushes have five levels of temperature that you can set depending on your hair type! The minimum temperature is 130 degrees Celsius and the maximum temperature is 210 degrees Celsius.

Q: Which temperature should I choose for my hair?

A: The straightener comb has 5 temperature settings.

130℃ /266℉ : Soft /Thin Hair;
150℃/302℉ : Thin /Fine/Bleached Hair
170℃/338℉ : Dyed /Dark Color Hair
190℃/374℉ : Slightly Curly Hair
210℃/410℉ : Thick /Curly / Wavy Hair

Q: Why does the straightening brush pulls my hair

A: Make sure to detangle and section hair with clips before straightening. This will avoid hair pulling.

Q: How to use TYMO RING?

A: 1) Make sure your hair is complete dry before using the straightening comb

2) Comb your hair with a regular comb and applying a heat protector before straightening is highly recommended.

3) Separate your hair into a few sections with clips (included)

4) Choose a suitable temperature for your hair.

5) Place the comb on the roots of your hair section and slowly glide down your hair . Don 't brush through too quickly , othersize the heat won 't have a chance to work on the hair.

Q: How to clean this brush?

A: Here is the Care & Cleaning Instructions below.

1) Before you do anything to the appliance, please make sure that it is unplugged and completely cooled down.

2) Dampen a soft cloth, rag, or paper towel with warm water, wipe the bristles and the base of the comb, removing any dust or old hair. And then use dry cloth to wipe it until it's dry.

3) Please keep it away from humid places, and do not put it in dishwasher or microwave.

4) Please do not immerse the appliance in the water.

5) Please do not use any corrosive or volatile detergent to clean the appliance.

Q: Is there a guarantee?

A: Sure, we offer one year warranty and 30 days money back guarantee. For any questions, just feel free to contact us. We will reply within 12 hours.

If you have any other questions, please feel free to contact us.