GoPro HERO8 Black Troubleshooting – HERO8 Black Will Not Power On

What's the issue?
HERO8 Black is not powering on.

Where does it apply?
HERO8 Black

How to fix it?
Follow these instructions to get your HERO8 Black camera to power on again:

1. Disconnect the camera from any external power source and remove the SD card.
2. Remove the battery, wait 5 seconds, and then reinsert battery.
3. Press the Mode Button to see if the camera responds (look for LED illumination, beeps, or a response from the camera's screens).
4. If there's no response, attempt to reset the camera by pressing and holding the Mode Button for 8-10 seconds. After releasing the button, leave the camera alone for ≈5 seconds and then attempt to get a response from the camera by pressing the Mode Button.
5. If still unable to get any sign of life from camera, remove the battery and connect to a 5V 2A wall charger (5V 1A minimum) using the GoPro USB Type-C cable.
6. Watch for the front LED to flash within 5 seconds (it's fast, so be ready to watch)
7. Let it sit for 5 seconds and try to turn the camera on (with the battery still removed). NOTE: In a pinch, you can use a computer USB port, but we do not recommend using a multi-port USB hub when trying to charge the camera. If the camera does not turn on, try using a secondary USB Type-C cable.
8. If the camera will power on, insert the battery, and again look for the front LED to flash.
9. Look for the front LED to turn on and stay on. This can take several minutes if the battery is severely depleted.
10. Remove the camera from charging source and attempt to get a response from the camera by pressing the Mode button.
11. If provided with a response, allow camera to turn back off, insert the SD card and wait ≈5 seconds, then attempt to record a sample video.
12. If you are not able to power on the camera while unplugged, please contact GoPro Customer Support.