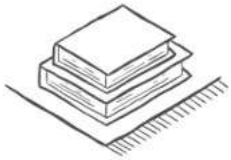
Rug Care

How to keep your rug as good as new:

ELIMINATE CREASES

Once it's unboxed, it's normal to notice slight creases or turned up edges due to secure packaging. To expedite the flattening process, you can lay a heavy object on the surface for a day or so.



USE A RUG PAD

We highly recommend using a rug pad to prevent slipping, add cushion, and extend the life of your rug.



CLEANING UP

Cleaning and care instructions vary per rug type. For guidance, we recommend referencing the product page at the company you purchased from.



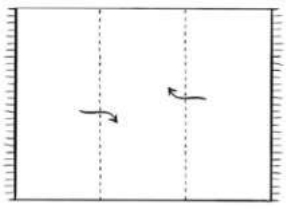
PLEASE READ!

We hope you love your rug as much as we do. Hold onto the box that it came in. If you need to return the rug, please use the original box so that the process can run smoothly.

How to package your return:

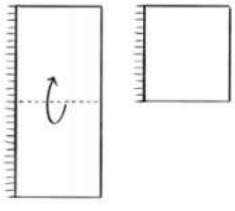
STEP 01

Lay the rug flat on the floor and fold into thirds.



STEP 02

Fold the rug in half.



STEP 03

Place folded rug into the original box.

