

An Internet Librarian 2011 Presentation
by Greg R. Notess

SEARCH DISCOVERY TOOLS: A BLUNT UPDATE

VENDORS SAY

Primo

Empowering Libraries to Address User Needs

Meeting user expectations for quick, easy, and effective searching and retrieval, Primo® is a **one-stop solution for the discovery and delivery** of local and remote resources, such as books, journal articles, and digital objects.

Primo assists libraries in exposing the richness of their collections and **engaging users** with an up-to-date discovery and delivery experience.

The Complete Discovery Solution™

1 2 3 4 5

The Summon™ Service

True Web-Scale Discovery: Full-Breadth of Library Content - Easy & Fast.

Your library, with a single starting point.

SINGLE SEARCH BOX

PRO

- ✗ Know Where to Start
- ✗ Looks Like Google
- ✗ Simplifies Search

CON

- ✗ May Not Be Best Starting Point
- ✗ Looks Like Google
- ✗ Oversimplifies Search

SINGLE INDEX

PRO

- ✗ Faster Searching
- ✗ Faster Updating
 - + By Provider
- ✗ Combines Resources

CON

- ✗ Not Always Fast
- ✗ Complex Updating
 - + Match Holdings?
- ✗ Students May Want a Single Type

FULL TEXT SEARCHING

PRO

- ✗ Deep Searching
- ✗ Finds Mentions
- ✗ Broad Searching

CON

- ✗ Finds Too Much
- ✗ Finds Mentions
- ✗ Citation Only
Results May Get Buried

A MARCH OVERVIEW

- ✗ Judy Luther & Maureen C. Kelly. "The Next Generation of Discovery." *Library Journal*. 136 (5): 66-71. March 15, 2011.
+ snipr.com/lj-discovery

QUOTES

- ✖ “I can explain to library patrons why we don’t have a particular database, but I can’t explain why they have to use different search boxes for books and journals.”
- ✖ WorldCat Local Library
 - + “Some librarians love it and some hate it”
- ✖ Summon Library
 - + “We’ve had a business faculty who loves it and a philosophy faculty who hates it.”

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LOCAL RESULTS ANALYSIS

COVERAGE

- ✗ Last Year: Very Limited
- ✗ Now: Summon Has PDF & XLS

 **Summon™ Key Databases & Packages**

Legend: ☒ Full ☐ Partial ☐ None ☐ Not Applicable

Database/Package	Publisher/Provider	Content Type(s)	Available for Indexing	Data from Publisher / Provider	Status	Coverage	Full-Text Searchable
Allen Press Journals	Allen Press Publishing Service	Journals	Full Text and Metadata	Yes	In Progress	☒ 100%	☒ 100%
Alt-PressWatch	ProQuest	Journals	Full Text and Metadata	Yes	Indexed	☒ 100%	☒ 100%
Aluminum Industry Abstracts	CSA	Citations	Metadata	Yes	In Progress	☒ 100%	☒ **
America: History & Life	EBSCO	Citations	Metadata	Yes	Covered	☒ 90% +	☒ 87% +
American Chemical Society Single Title Subscriptions	American Chemical Society	Journals	Full Text and Metadata	No	Covered	Analysis in progress *	☐
American Civil War: Letters and Diaries	Alexander Street Press	Books	Full Text and Metadata	Yes	Indexed	☒ 100%	☐
American Dictionary of National Biography Online	Oxford University Press	Books	Full Text and Metadata	Yes	In Progress	☒ 100%	☒ 100%
American Drama	Chadwyck-Healey Ltd.	Books	Full Text and Metadata	Yes	In Progress	☒ 100%	☒ 100%
American Economic Association Web	American Economic Association	Journals	Full Text and Metadata	Yes	Indexed	☒ 100%	☒ 100%

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DATABASE RECOMMENDER

- ✗ In 2010
 - + 4 of 21 Worked (19%)
- ✗ Oct. 2011
 - + 13 of 21 Worked (62%)

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KNOWN ITEM SEARCHES

- ✖ In 2010
 - + 7 of 12 Worked (58%)
- ✖ Oct. 2011
 - + 12 of 12 Worked (100%)

FULL TEXT LINKING

- ✖ In Late 2010
 - + 42% Failure Rate
- ✖ In Oct. 2011
 - + 28% Failure Rate
 - + Analysis Ongoing

STUDENT SUCCESS?

- ✗ Some of the most common searches?
 - + facebook.com
 - + gmail.com
 - + google.com
 - + yahoo.com
- ✗ This semester?
 - + Most common are assignment-connected

QUESTIONS?